

## DISCOVERY DAY CAMP FAQs

### When do I drop off my camper?

Monday **Check-in** is 8:00 - 8:45am

Monday **Check-in for campers enrolled in Before Care** is 7:00 - 8:45am.

**Drop-off** on Tuesday through Friday is 8:50 - 9:00am

**Drop-off for campers enrolled in Before Care** Tuesday through Friday is 7:00 - 9:00am

### When do I pick my camper up?

**Pick-up** on Monday through Friday is 3:50 - 4:00pm

**Pick-up for campers enrolled in After Care** is Monday through Friday 4:10 - 5:30pm

Please use the walkway on the playground side of the parking lot as much as possible during Pick-up and Drop-off, do not walk in the middle of the drive.

### What if I need to pick up my camper early?

Please let us know if your child will be absent any days during their camp week(s). If your child needs to leave early during the week please see the Day Camp Director at Check-in or Drop-off to sign the early dismissal form.

### Can I pay my balance when I arrive?

**PAYMENT OF CAMP** The remaining payment must be paid on Monday morning at the registration table. All payments must be made by check or cash.

### What is Woodcrest's refund policy?

All deposits are non-refundable & non-transferable. No refunds will be given except for medical emergencies. Children that are sent home for inappropriate behavior or homesickness are not eligible for a refund.

### How do I get to Woodcrest?

You can find detailed driving directions on our website. Navigate to our day camp page and look under the resources tab for "Day Camp Check-in Map and Directions". If using a GPS, please enter address as "225 Woodcrest Rd. Ephrata PA 17522".

### What do I need to bring at Monday check-in?

Please complete the following documents before arriving at Monday Check-in: **Health Care Release Form, Authorization for Medication Form, and Child Pick-up Authorization Form.**

### What do I need to bring at pick-up?

Campers will only be released to persons listed on the enclosed Child Pick-up Authorization Form. Please make sure to **bring photo identification when picking up your camper** because it is required that we verify your identity, regardless of your relationship to the camper. This applies to anyone picking up a camper from camp.

### If I forgot an item for my camper, can I drop it off?

In order to provide a safe environment for all campers, visitors are discouraged and must be approved by the administration before visiting. All guests must register at the office before proceeding into camp.

**If you need to drop off an item for your camper please label it with your camper's name and leave it with the office.** Camp leadership will pick it up there and give it to your camper.

### What safety measures does Woodcrest pursue?

**FIRST AID AND SAFETY** - Our summer staff team includes a Health Care Provider who is trained in first aid administration. In addition, a camp administrator lives on-site during the camp program. We ambitiously recruit counselors and staff members that possess quality Christian character, obtaining all necessary background checks and clearances. We also ensure all staff are CPR certified.

**POOL** - All campers must take a swimming test before entering the pool. The pool is supervised by both counselors and certified lifeguards.

## **What should I do if my camper has special dietary needs?**

**Concerning peanut and tree nut products:** As a rule we do not use peanut or tree nut products in the meals and snacks we provide. (Although some prepackaged snacks we provide are often labeled as manufactured in facilities that handle peanuts and tree nuts.) However, please note that snacks and candy with peanuts and tree nuts are available for purchase in our Gift Shop and Snack Bar.

**All other special diet concerns:** We are limited in our ability to accommodate special diets. If your camper needs a special diet while at camp please bring prepared food, labeled by meal, for them to Check-in. We will make sure it is stored properly and is given to them at the appropriate time.

## **What if my camper has a TSS?**

TSS support for your camper is allowed in the Discovery Day Camp program but must be arranged in advance. If your child has TSS services and you have not already spoken with us about them coming to camp please contact the office as soon as possible.

## **Should I bring spending money?**

**GIFT SHOP** - Each camper will have the opportunity to visit the Mobile Gift Shop at Monday Registration. It is also open for parents and campers Tuesday, Thursday, and Friday after camp from 3:50-4:15. A variety of adult and children items that range from \$0.50 to \$23.00 are available.

**SNACK BAR** - Open during most pool hours. Items available at the snack bar include: soft pretzels, hot pockets, popcorn, slushies, root beer floats, ice cream, etc. Items range from \$0.50 - \$3.00

## **Is there a dress code?**

**DRESS GUIDELINES-** All clothing should be modest and suitable for outdoor activities. Please avoid clothing with images or wording contrary to Christian principles.

**SHORTS:** Mid-thigh or longer and not form fitting (please no writing on backside).

**SHIRTS:** Please avoid form fitting or low cut shirts. Midriff must be covered. Any tank tops need wide shoulder straps.

**SHOES:** Close-toed footwear or sturdy sandals only.

**FLIP-FLOPS:** These can only be worn when going to and from the pool or showers.

**JEWELRY:** Jewelry is generally discouraged in the active, outdoor setting of camp. Loose or dangling jewelry such as hoop earrings that pose a safety hazard are not allowed.

### **SWIMSUIT POLICY**

Girls - Modest one-piece swimsuit, or a tankini- only if the fabric overlaps and does not show ANY midriff.

Boys - Swimsuits should be mid-thigh or longer.

## **In what scenario would Woodcrest send my camper home early?**

**BEHAVIOR EXPECTATIONS** - In the event that a camper's behavior is a hindrance to the rights or the safety of others, or the program, Woodcrest Retreat reserves the right to dismiss the camper upon consultation with the parent.

## **What items are not allowed at camp?**

**ELECTRONICS AND OTHER ITEMS TO LEAVE AT HOME** - Summer camp provides children with a great opportunity to 'unplug' from their daily routine in a fun and exciting way. Woodcrest is also a place where we strive to put relationships with one another and God first. Electronic devices often hinder these goals and increase the likelihood of behavior problems. So, please make sure your camper leaves all electronics such as cell phones, ipods, cd/mp3 players, apple watches and similar devices at home because they are not permitted at camp.

Pocket knives are also not permitted at camp. Staff reserves the right to confiscate any item that compromise the safety, goals and values of camp for the duration of the program until dismissal.